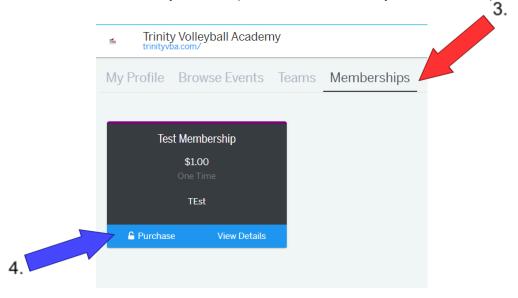


Peak Performance Program Purchase & Scheduling Instructions

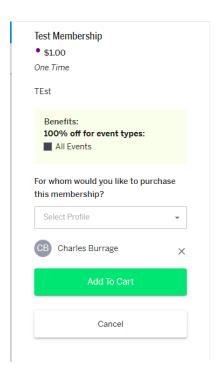
A. How to purchase:

- 1. Log into your Trinity Volleyball Academy Upper Hand profile.
- 2. Scroll down to see "Managed Profiles". If you don't already have your athlete added, click the **+ Add Profile** button to add her information.
 - 2a. Be sure to click to check mark the box next to "Enable Separate Login For Profile". Then, add your athlete's email address and click **CREATE** button.
- 3. Go back to your adult profile. Then, click on your memberships tab

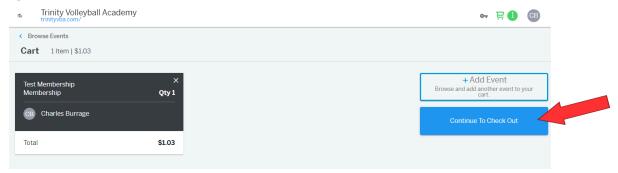


- 4. Click the blue purchase tab at the bottom of the Membership block.
- 5. A memberships box will pop up on the right side of your screen (assuming you are working on a computer, a smartphone may look slightly different). In the *For whom would you like to purchase this membership?* Drop-down, select your athlete's name.
 - *NOTE: If you do not see your child's name in the drop-down, Close out of the Membership box, by clicking "X" in the top right corner, and proceed below to *B. How to purchase steps.*
- 6. After selecting For whom would you like to purchase this membership?, click green "Add to Cart" button below





7. Your cart screen will pop up. Then, click the blue "Continue to Check Out" button on the right.



- 8. Click the blue "Continue To Payment" button at the bottom of the billing summary box.
- 9. Enter your payment information (or it may already be saved in your profile).
- 10. Click the green "Purchase" button at the bottom of the payment box.
- B. How to purchase: If the *For whom would you like to purchase this membership?* button does not display your athlete's name, log out of your Upper Hand profile and log directly into your athlete's profile. Then, follow the above instructions under your athlete's profile.

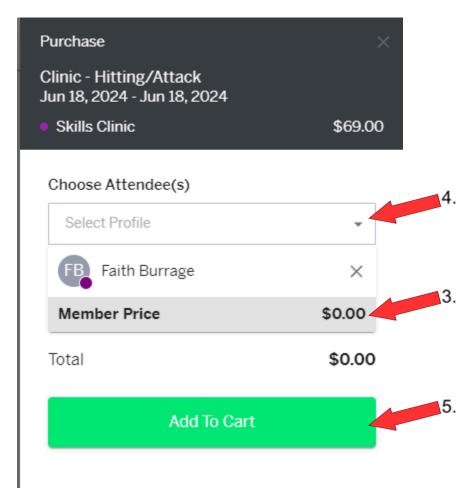


*If your athlete did not receive a Peak Performance Program invitation, please text or email Trinity Volleyball Academy a request for another invitation (to your athlete's account).

Scheduling Events via your Peak Performance Program package

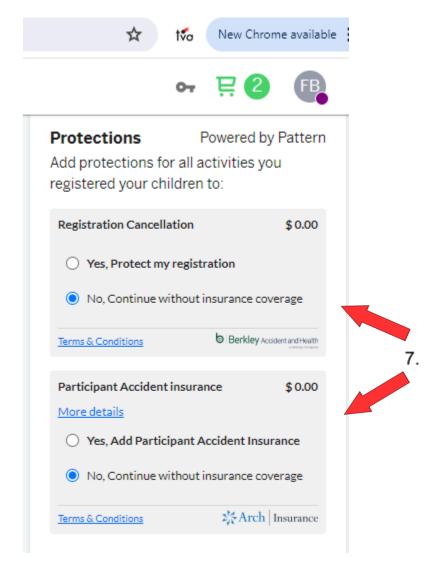
- 1. Once your Peak Performance Program membership is complete, click the gray **Browse Events** tab at the top of the page
- 2. Select an Event (camp, clinic, or Private Training Session) by clicking Buy/Book
- 3. The event price will adjust to \$0.00 in the white space of the Purchase Box
- 4. Choose Attendee in the drop-down box
- 5. Click green Add To Cart button
- 6. Click blue Continue to Check Out button on the right





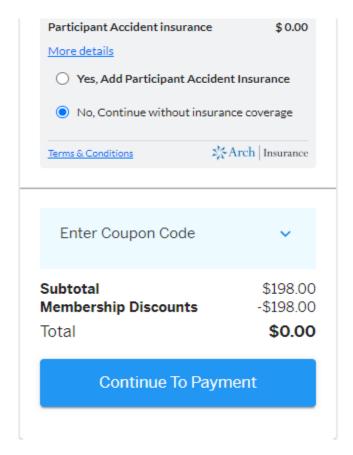
7. Make your Yes/No selections in the Protections section





8. Scroll down, then click the blue Continue To Payment Button





9. Complete your scheduling "purchase" by clicking the green Purchase button.

Congratulations you now have an event scheduled for your athlete using her Peak Performance Membership program! Continue this process to schedule other events within your program.

Note: ALL events must be scheduled, in the Upper Hand system, prior to attending.

If you have any questions, contact <u>Trinity Volleyball Academy</u> or <u>Upper Hand Support</u>